

Stress is a normal part of everyday life. A person's ability to understand and manage their stress has a direct correlation to effective performance in the workplace. In this course, participants will learn how stress works, recognize personal sources of stress, understand the effects of stress, develop resilience strategies, and create an action plan to reduce stress and improve productivity.

The Experience

Participants start the course by identifying both their current stress levels and primary stressors on a banner; this banner will be referred to throughout the class. Participants will then engage in a brief discussion on the impact of this stress in both their work and personal lives. A three-step stress management process will then be introduced. These three steps are the foundation for the session; participants will work through each step and apply the concepts and learning to their own situations.

For the first step, **Awareness**, participants will work in small groups to define stress and examine their reactions to stress. As a large group, they will then participate in a discussion of good stress, bad stress, and both the personal as well as business impacts of these. During this discussion, they will learn the science behind how stress works and identify both internal and external sources of stress.

Once participants have a general understanding of how stress works, they are then ready to transition to step two: **Assessment**. During this step, participants will reflect on their current stress sources: work, home, self, health, and relationships. Assessing stress sources in each arena allows participants to make targeted steps toward handling these effectively.

During the third step, **Action Planning**, participants will work in groups to identify and discuss strategies for managing stress. Finally, as a large group, they will further participate in activities to help them learn and apply the stress management techniques of acceptance, reframing, and create additional strategies for resilience.



Objectives:

After completing this course, you will be able to:

- Apply a three-step process to manage your stress
- Define stress
- Discuss how stress works
- Identify personal sources of stress
- Apply effective strategies to increase resilience
- Implement an action plan to reduce stress and improve personal productivity

Key Outcomes:

- Increased effectiveness at handling stress
- Increased awareness of sources and impact of stress

Duration | This course has a 4-hour agenda.

Target Audience | Individual contributors and entry-level managers

Class Size | This course is designed for up to 20 participants.

Available Language | English

For more information about Stress Management, please visit www.gpstrategies.com.

