



SuccessFactors SERVICES

GP Strategies® is an international performance improvement company, specializing in SuccessFactors™ learning and talent management system implementation and support.

GP Strategies offers a comprehensive suite of delivery solutions to meet your needs.

As a SuccessFactors-preferred partner since 2004, GP Strategies offers a truly comprehensive end-to-end suite of services with a proven track record of client satisfaction.

As both a SuccessFactors and SAP partner, GP Strategies brings an unparalleled depth of knowledge to every SuccessFactors implementation, upgrade, and migration that we support. Our expert team has years of experience leading clients through every facet of the implementation lifecycle, guaranteeing optimal results.

Cloud/SaaS Transition Support

Moving to an integrated SaaS solution that features quarterly system updates can pose many challenges to an organization. GP Strategies has extensive experience guiding clients through this process and can provide expert strategic consulting on SaaS change management and operational support principles ensuring that your organization's transition to the cloud is a success.

Implementation & Upgrade Services

With over a decade of SuccessFactors experience, our team brings a wealth of best practices and lessons learned to every implementation and upgrade that we support. Whether you are a first time SuccessFactors SaaS customer or upgrading from an existing on-premise instance, our team has the expertise necessary to help you meet your goals on time and under budget.

Migration Support Services

In addition to SuccessFactors, our team has experience working with virtually every leading learning and talent management provider in the industry. We have a detailed understanding of the data models utilized by the legacy platforms that customers may be moving from and can act as an experienced migration partner making the transition to SuccessFactors as seamless as possible.

SAP SuccessFactors

Validation Services

Our team has extensive LMS implementation experience, and routinely guides FDA-regulated clients through the validation process ensuring compliance with 21 CFR Part 11. Utilizing proven best practices, our consultants have the expertise required to help validate your system in the most efficient and controlled manner possible.

Training Services

As the largest provider of SuccessFactors administrator training, GP Strategies has a dedicated practice team of certified trainers that can offer a variety of virtual and onsite programs that will help ensure that your team has the skills necessary to fully realize the potential of your SuccessFactors deployment.

Business Process Consulting

One of the most important components of any implementation is ensuring that a robust support framework is designed and documented. Our expert team of consultants can help ensure that your business processes are fully aligned with the functionality of your system, guaranteeing superior end user support.



GP Strategies' SuccessFactors Practice

Our staff has years of experience providing meaningful results for SuccessFactors clients. Our expert team is composed of:

- SuccessFactors certified consultants
- Former SuccessFactors employees
- 120+ learning and talent management experts

Best in Class Support Services

GP Strategies offers a full range of complimentary support services that help ensure that our clients achieve the largest return on investment possible from their learning and talent management deployments:

- **System Support Services**
System administration and support can often prove to be the most impactful component of a deployment's success. GP Strategies has a proven track record of helping SuccessFactors clients maintain and administer their systems in a cost-effective manner while guaranteeing best-in-class service.
- **Content Integration**
GP Strategies has a dedicated Content Integration team that can provide expert testing and troubleshooting support, ensuring that content issues do not impact your organization's ability to meet its goals.
- **Customized Reporting**
Our team has extensive experience creating customized reporting solutions that allow customers to tap into their organization's learning and performance data, driving meaningful business insights.

GP Strategies At A Glance

- Founded in 1966
- Publically traded on NYSE (GPX)
- Headquarters - Columbia, MD USA
- Offices throughout the Americas, EMEA and APAC
- SuccessFactors partner since 2004
- SAP partner since 1993

For more information:

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