



End User Adoption Enablement Services

	PROJECT PREPARATION	DESIGN	BUILD	FINAL PREPARATION	GO-LIVE AND SUPPORT
LMS - Implementation, Configuration, Training and Support Services	●	●	●	●	●
Organizational Change Management (Communications, Leadership Alignment, Business Readiness)	●	●	●	●	●
Enablement Strategy Development	●				
End User Training Needs Assessment		●			
Training Content Development <ul style="list-style-type: none"> • Expertise leveraging development tools including: Ancile uPerform, Lectora, Articulate, Captivate, Assima, Etc. • eLearning (Level I, II, III) • Mobile, Social, and Micro Learning • Instructor, Virtual and Web Based Content 			●	●	
Online Performance Support <ul style="list-style-type: none"> • Custom Learning Portals, Microsoft® SharePoint® 			●	●	●
Training Data & Classroom Exercises			●	●	
Training Delivery (train-the-trainer & end user) – ILT, VILT				●	●
Training Evaluations				●	●
Super User Network Program Development					●
Knowledge Transfer Program	●	●	●	●	●
End User Analytics and Sustainment Services	●	●	●	●	●